

2020



Public Health

Prevent. Promote. Protect.

Zanesville-Muskingum County

Annual Report



Health Department
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Zanesville, OH 43701

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help@zmchd.org
zmchd.org

About Us

MISSION

Prevent. Promote. Protect. Public Health is our Passion!

VISION

Vision for our Agency: One team, striving for excellence, educating and empowering with every encounter.

Vision for our Community: Muskingum County is the healthiest place to live, learn, work and play.

Values

Work Together: We engage with our community to establish common goals and achieve desired results.

Help Others: We are helpful, adaptive, and take pride in providing excellent service.

Do the Right Thing: We are fair, honest, ethical and accountable.

Improve: We continually look for ways to improve our efficiency and effectiveness.

Respect: We accept diversity and practice kindness.



From the Health Commissioner

Dear Muskingum County Residents and Businesses,

Our year began with continued dedication to keep Muskingum County healthy. By late-January 2020, all of our operations were rapidly transitioning to the COVID-19 Response and finding alternative ways to serve both our staff and the population.

We were all personally challenged with the changes to our work locations, new technology, having children home from school, supporting our family, friends and neighbors while physically distancing ourselves, and coping with uncertainty for the future. During this emergency situation, it was encouraging to see how many of our programs still connected with vulnerable residents via phone, social media and virtual appointments.

A pandemic requires an "all hands on deck" response. The information is continually evolving and the learning curve is steep.



Our medical community, municipalities, government agencies, congregate facilities, businesses, non-profits and schools worked closely with us to keep everyone safe and healthy. Residents were asked to help prevent the spread of COVID-19 in our community by washing hands, physically distancing, wearing face coverings and getting tested as needed.

COVID-19 remains in our community, and we all must remain vigilant and continue to follow the advice of our medical and scientific leaders.

This pandemic has underlined the critical need for a robust and well-funded public health system in our country. We are grateful to be in Muskingum County where residents and businesses work together to make our community a healthy place to live, learn, work and play.

Corey Hamilton, MS, RD, LD
Health Commissioner

COVID-19 Response: Unified Command

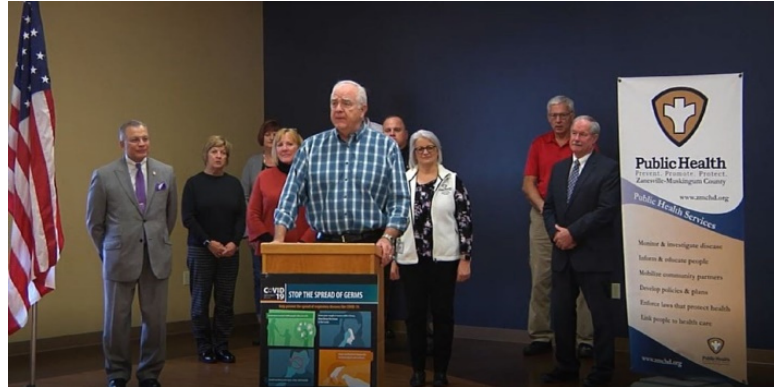
On March 9, 2020, three confirmed positive cases of COVID-19 were announced by the Ohio Department of Health. Governor DeWine declared a State of Emergency. Related Public Health Orders designed to mitigate the spread of COVID-19 began to roll out from Ohio Department of Health Director Amy Acton.

The Zanesville-Muskingum County Health Department activated its Emergency Operations Center and entered into Incident Command Structure that same day.

On March 10, 2020, the World Health Organization declared a global pandemic.

On March 11, 2020, we invited community partners to meet to share what we knew about this COVID-19 event. During that meeting, ZMCHD recommended that we enter into Unified Command to plan and prepare together and partners agreed. Joint Unified Command has been meeting since March 13, 2020.

The City of Zanesville and Muskingum County Commissioners declared a State of Emergency on March 25, 2020; one day before Muskingum County reported its first case of COVID-19.



Note: Photo was taken before the mask mandate.

Unified Command focuses on helping the community understand and comply with the public health orders and also worked to provide guidance to the businesses that were permitted to remain open.

A Business Task Force was created to assist businesses with guidance for ensuring the health and safety of employees and the public. A Homeless Advisory Group was created to work with the underserved population to identify gaps to help with needs. The Planning Committee worked with event organizers to limit large gatherings at first and later review event safety plans.

Our community partners have remained engaged in our joint efforts to mitigate the spread of COVID-19 in Muskingum County.

COVID-19 Response: Incident Command

JANUARY - JULY

At the end of January 2020, team members began following, discussing and actively working on activities related to the novel Coronavirus, with a primary focus on surveillance. Emergency preparedness plans got underway; coordinating the purchase of personal protective equipment and planning for potential quarantining, if necessary. We began providing information to the public on the changing scenario and participating in the Infection Control Committee with Genesis HealthCare System.

The first case of COVID-19 in Muskingum County was reported on March 26, 2020. On December 31, 2020, 5734 cases of COVID-19 were reported.

Our staff managed contact tracing for isolation and quarantine, alternate housing placements, ensured food, medicine, and other basic needs for those in isolation/quarantine as needed. Staff worked with businesses, community organizations, and congregate care to discuss requirements to ensure the health and safety of their employees and the public.

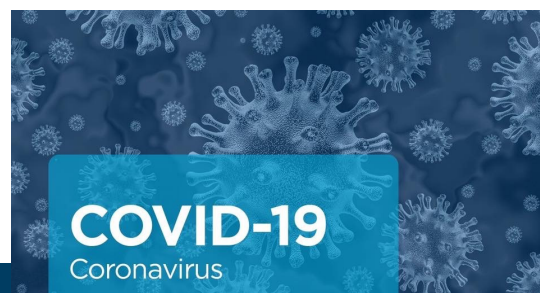
During April and May, we handled 1,028 calls from community businesses and residents. We focused on helping the community understand and comply with the public health orders and answered the public's questions.

We worked with Genesis to finalize a quick strike team testing process that was used to test residents and staff in congregate living facilities in just a few hours if a positive COVID-19 case was identified. The team provided number of events and received the Genesis HealthCare System CEO Safety Award certificate for outstanding patient safety.

Muskingum County saw a marked decline in COVID-19 cases during the month of June. This was the first monthly decline since the first case on March 25, 2020.

In July, our COVID-19 total cases topped 100 and grew by 108. We added contact tracers and communicable disease nurses to our staffing as quickly as possible to try to manage the workload for case investigation and contact tracing.

Ohio created the Public Health Advisory Alert System in July, a color-coded system consisting of four levels that provide Ohioans with guidance as to the severity of the problem in the counties in which they live. The levels are determined by seven indicators that identify the risk level for each county and a corresponding color code to represent that risk level. Muskingum County was red for the first time in August.



COVID-19 Response: Incident Command

AUGUST - DECEMBER

In August, staff worked to provide support to schools, events and preschools. They also worked with Unified Command to discuss local event plans, to make recommendations on additional safety protocols needed, recommendations to the command staff on approval of the event, and site visits when needed.

In September, Muskingum County saw a peak and it never slowed down. We topped 400 cases by adding 195 cases which included the first cases of COVID-19 reported in schools.

We added 590 new cases during the month of October, more than tripling the 195 we added in September, a 304% increase. Muskingum County stayed at level red alert through the month.

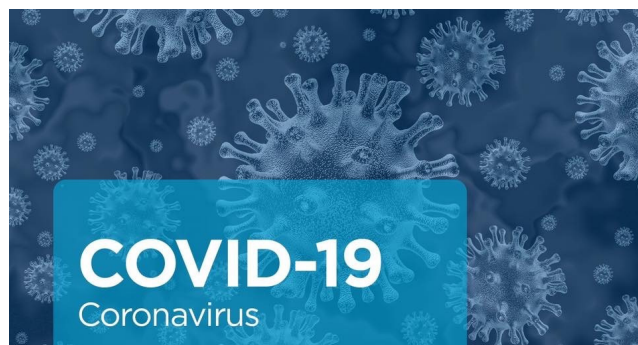
Within days of the November election, our new case counts began to increase to a new high nearly every day. We worked with the Muskingum County Board of Elections to take ballots to community members in isolation or quarantine to be sure they has an opportunity to vote without creating a COVID-19 exposure for others.

Our Google database crashed at the end of the month. It had to be completely rebuilt and as a security measure, all staff had to meet with our data compliance officer for a technical assistance call before being allowed to log back in.

The first week of December our COVID-19 weekly case count hit a new high of 766 cases. Our daily new case count was in triple digits 13 of 31 days and also hit a new high of 189 new cases reported on December 12th.

On December 18th we worked with community partners and the Ohio National Guard to test nearly 300 individuals during a popup COVID-19 testing site at the Fairgrounds.

The week of Christmas, we started vaccinating healthcare workers with a higher occupational risk of being exposed to or contracting COVID-19. It gave us hope for a future beyond the pandemic.



Thank You to Our Partners

In this exceptional year, we are grateful for the many exceptional partners who stood with us in the fight against COVID-19. We appreciate their ongoing commitment to the health of Muskingum County residents, their creativity, and their collaborative spirit.

COVID-19 UNIFIED COMMAND

Command: Muskingum County Emergency Management Agency, Muskingum County Sheriff, Zanesville-Muskingum County Health Department, Genesis HealthCare System, Muskingum County Commissioners, Mayor of Zanesville

Public Information: Health Department, Genesis Healthcare System, Muskingum County Commissioners, Southeast Ohio 2-1-1

Safety: Health Department, Genesis Healthcare System, Zanesville Fire Department, EMS

Liaison: Command Group

Operations: Health Department, Genesis, Healthcare System, Zanesville Police, Muskingum County Sheriff, Muskingum County Job & Family Services, Muskingum Valley Health Centers, Genesis Community Ambulance, South Zanesville Fire Department, Ohio State Highway Patrol, Muskingum Valley Red Cross, Value Care Ambulance

Business Task Force: Muskingum County Commissioners, Muskingum County Port Authority, Zanesville-Muskingum County Chamber of Commerce, Mideast Ohio Building Department, Health Department, Zanesville Fire Department

Homeless Advisory Group: Health Department, Muskingum Valley Health Centers, Christ's Table, Eastside Community Ministries, Homeless Hands, Trulight Ministries, Salvation Army, South East Area Transit, Transitions, Zanesville Think Tank on Poverty

Planning: Zanesville Police & Fire, Health Department, Muskingum County Sheriff, City of Zanesville, Rambo Memorial Health Center, Muskingum County Center for Seniors, United Way of Muskingum, Perry & Morgan Counties

Logistics: Muskingum County Emergency Management Agency, Genesis Healthcare System, Health Department

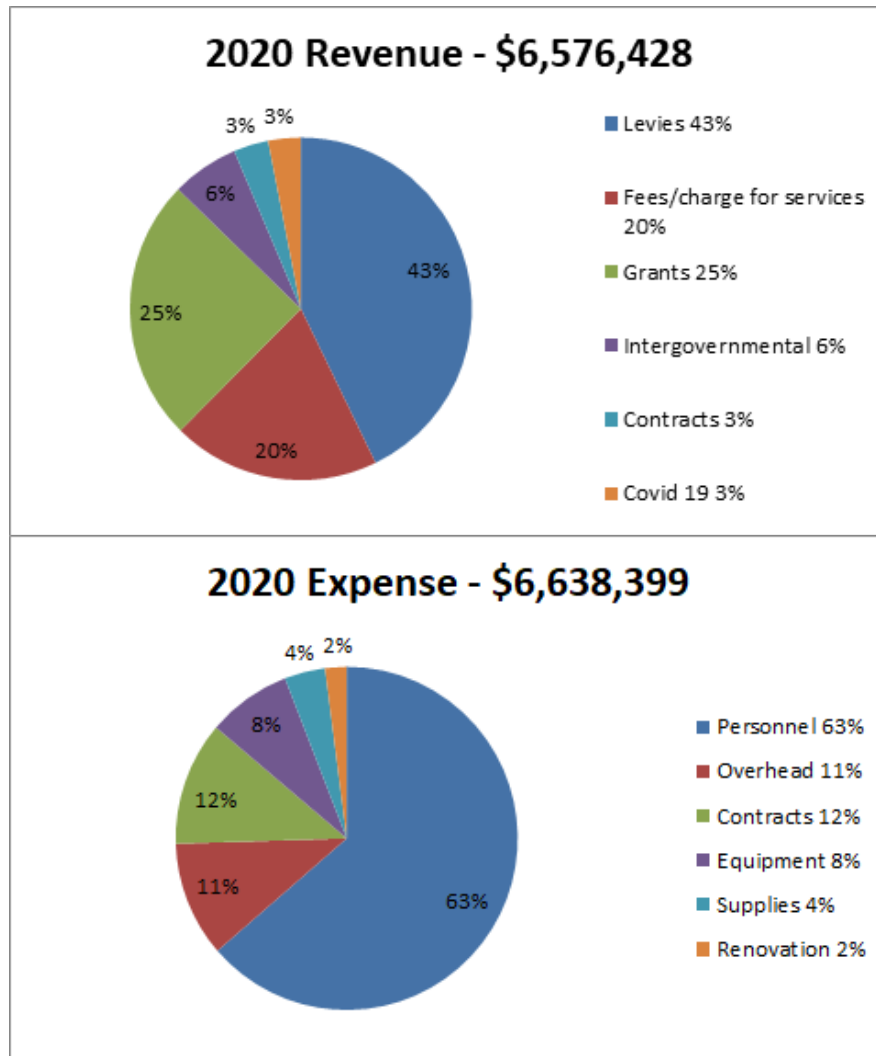
Finance: Muskingum County Commissioners, Health Department

TEMPORARY AGENCY STAFF

Kelly Brock, Stephanie Brown, Lynn Burke, Wayne Caudill, Deborah Coleman, Cassandra Dawson, Tessa Denny, Kristen Dickerson, Miranda Grieves, Beverly Guinsler, Tina Gundelfinger, Willamarie Jackson, Rod Johnson, Kathy Kushnir, Michelle Large, Julie Lewellen, Kimberly McCandless, Vickie McConnell, Shanon Miller, Melinda Moeller, Ellen Murphy, Kate Paul, Keith Phillebuam, Fahim Punja, Katerina Ray, Jaqueline Renner, Tara Rognon, Kristina Scheffler, Kaili Shaffer, Tayler Smith, Trystan Starcher, Ashley Stoneburner, Alison Todd, Tonya Walters, Jacob Wilson, Trisha Wilson, Dusty Ziemer

*Thank You
for your support*

Financial Report



In 2020, ZMCHD had an operating budget of approximately \$7,843,380.98. We had access to six different COVID-related funding streams to help cover costs related to emergency response, contact tracing, PPE, equipment, etc. and we were able to utilize 55% of the \$976,135 available. Funds carried over into 2021. The following charts show income, expenses, and fund balance for the period ending December 31, 2020.

FUND BALANCE OR CARRYOVER

ZMCHD budgets for revenue and expense for the current year and has cash that is carried over to the next year. Our goal is to keep cash available for any contingencies that may arise (disasters, loss of revenue source, etc.) By the end of 2020 operating period, the fund balance was \$3,871,328.

A detailed copy of the annual financial statement is available by contacting Fiscal Officer Erin Wood: 740-454-9741 or erinw@zmchd.org.

Business & Information Systems



BIRTH & DEATH RECORDS

1,015 Births Recorded
1,156 Deaths Recorded
4,899 Birth Certificates Issued
4,286 Death Certificates Issued

The leading causes of death listed on local death certificates were:

- 1) Heart disease
- 2) Respiratory disease
- 3) Accidents
- 4) Cancer
- 5) Alzheimer's disease

HUMAN RESOURCES

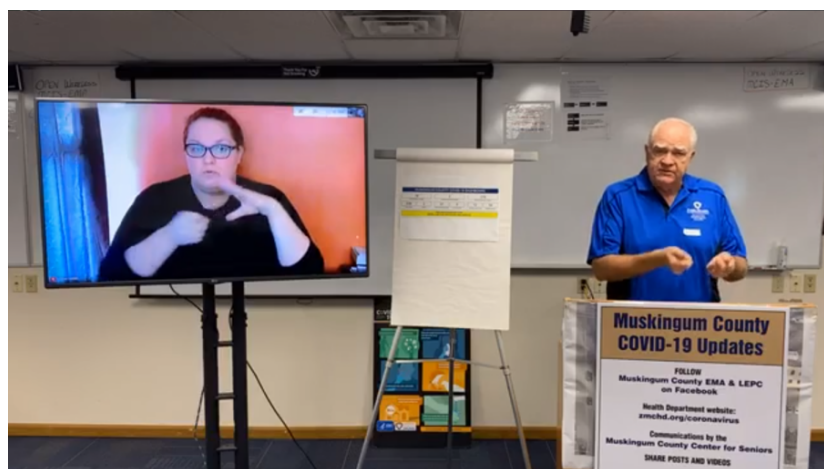
9 Hires; 9 Departures (3 Retirements)
64 Employees on Payroll (12/31/2020)
37 Temporary Agency Staff

COMMUNICATION

5,034 Facebook followers
825 Twitter followers
55,585 Website visitors
229 Media requests
32 Public records requests

COVID-19 Updates:

181 Joint Information Center releases
100,998 Facebook Live viewers



Chronic Disease & Injury Prevention & Control



WIC adjusted hours in response to the needs of our WIC families and to help ZMCHD with our COVID-19 response efforts. WIC hours are 8:30-5 Mon-Thurs, Closed on Fridays.

The USDA granted the WIC program waivers to a number of program requirements to help WIC continue to provide services, but also keep our families safe. The Physical Presence requirement was waived; Signatures of the parent or guardian were waived, verbal permission to participate in the program is sufficient; and anthropometric data collection requirements were waived, we could accept verbal values or documentation from their healthcare providers.

The WIC office moved to 205 N. 7th Street at the end of the year.

SCHOOL-BASED DENTAL SEALANT PROGRAM

The first two months of 2020 was very busy for the sealant program. The team was able to complete 7 schools. Once the Governor closed schools in March staff were reassigned to help with the response. Pam Workman, Dental Hygienist retired in September. With staff changes, the pandemic, and other systems changes ZMCHD did not seek another grant.



TOBACCO USE PREVENTION & CESSATION GRANT

We helped the following agencies approve or improve their tobacco free policy: The Alfred Carr Center, Rambo Memorial Health Center, West Muskingum Local Schools, and Zane State College.

MATERNAL & CHILD HEALTH GRANT

ZMCHD applied for the Maternal and Child Health Grant and received funding to begin a preconception and inter-conception health assessment. Most of the work will occur in 2021.

SAFE COMMUNITIES GRANT

We educated students on wearing seat belts, distracted driving, not driving under the influence, and being aware of their surroundings during four events in February. Then, the Ohio Traffic Safety Office suspended all grant activities due to COVID-19. We did not apply for 2020-2021 grant due to COVID and commitments to other projects with additional funding expected. We continue to monitor traffic fatality rates in our county. At the end of the year, Muskingum County had 11 fatalities, 4 fewer than the previous year.

Communicable Disease Prevention & Control

DISEASE INVESTIGATIONS: 6,640

COVID-19 was the focus of our disease investigation efforts. During April there was a lot of work completed to identify positive cases of COVID-19, gathering data and information to educate those individuals who were positive or who had been exposed. A rotation of nurses completed disease investigation on each positive case reported. They collected information on contacts who were exposed to the positive case, communication with employers, isolation and quarantine letters, daily check-ins with isolation cases and regular check-ins with quarantine cases, follow up on individuals who report symptoms, and increased documentation. We brought in contact tracers who educated and monitored all quarantined contacts to positive cases for the 14-day quarantine period. This team, both investigators and contact tracers worked evenings, weekends, and holidays to ensure the spread of COVID-19 slowed in our community. In November, we experienced an extreme spike in COVID-19 cases. Many employees helped to provide contact tracing. During December we saw another increase in COVID-19 cases: 2,803 cases were investigated and isolated and 4,897 contacts were quarantined due to exposure. These contacts were called to have an initial case investigation completed and isolation education and documentation provided,

VACCINATIONS: 1,321

(645 INFANT/CHILD, 642 ADULT, 34 TRAVEL)

Outreach clinics were held at The Landing at Cedar Ridge in January to provide Tdap, Hepatitis A, Hepatitis B, MMR and flu vaccinations to individuals who needed them, and to the City and County Jails in February to provide Hepatitis A and flu vaccinations. Due to COVID-19, the vaccination clinic was open for emergent needs only in April and May.

Appointments resumed in June with precautions to help ensure patient and employee safety.

SAFEPOINT, BLOODBORNE INFECTIOUS DISEASE PREVENTION PROGRAM

January had four new participants. February had 15 new participants. The program closed in March when the stay at home order took effect. The program reopened in June with precautions to help ensure patient and employee safety. There were 160 program participants, 302 needle exchanges, and 6,539 needles exchanged for the year.

NALOXONE GRANT/PROJECT DAWN

Training and naloxone kits were provided to 37 SEAT drivers in January and 61 city and county jail employees in February. The program was on hold in March. In April, a county respite center was opened due to COVID-19 and training was provided to two individuals. The program started back up in June with precautions to help ensure patient and employee safety. Training was provided to 36 patients at The Landing at Cedar Ridge. Distributed 414 naloxone kits. Reported 108 kits used to reverse overdoses.

Communicable Disease Prevention & Control

PUBLIC HEALTH EMERGENCY PREPAREDNESS

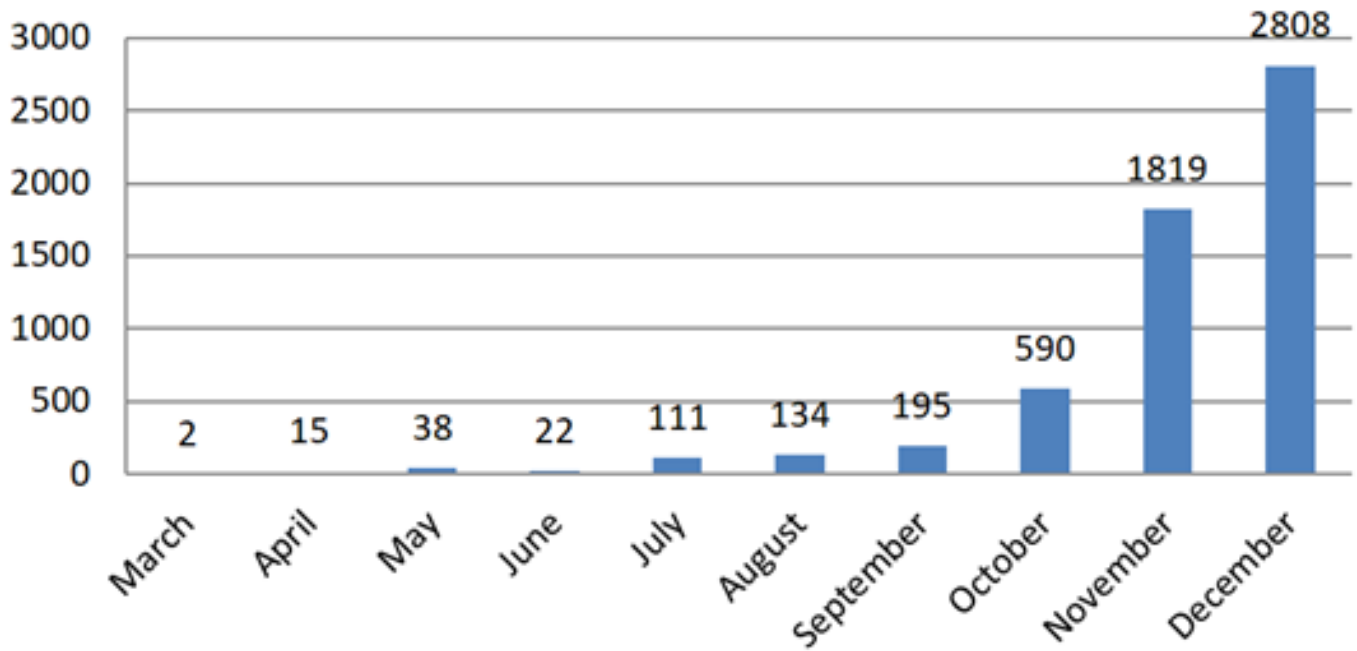
The year began with staff training and planning for a full scale Ebola exercise in March. By the end of January, team members began following, discussing and actively working on activities related to the novel Coronavirus. Emergency preparedness plans got underway; coordinating the purchase of personal protective equipment, and planning for potential quarantining, if necessary. In March, all PHEP activities were centered on COVID-19; however PHEP grant deliverables continued throughout COVID-19 to enable the agency to pull down the grant funding. As the lead for the Morgan, Muskingum, Perry Healthcare Coalition, staff helped organizations obtain needed PPE and other resources and provided education and training to healthcare organizations on proper use of PPE. Staff worked in liaison positions with business, community organizations, congregational care, schools and others as need arose. We answered questions, investigated complaints, provided guidance/signage, and reviewed safety plans. In November, ZMCHD worked with Muskingum University and the Village of New Concord on a testing site with the National Guard the week before Thanksgiving. We also reviewed the requirements to receive and dispense the COVID-19 vaccine once released. We worked on preparation for receiving, storing and dispensing the vaccine. In December, our focus turned to vaccination efforts. Those eligible for vaccination in Phase 1A were contacted to standby until they could receive the vaccination. Drive-thru and on-site clinics were planned.

EPIDEMIOLOGY

On January 8, 2020, the CDC reported a cluster of pneumonia linked to a live animal market in Wuhan, Hubei Province, China. This was later named the 2019 novel Coronavirus. At the end of January, the team was meeting regularly, with a primary focus on surveillance. In February, the team began participating in a statewide conference call with ODH and local health departments. In March, we worked with hospital, LTCF/home health/CMS to adapt infection control practices. There were two confirmed cases of COVID-19 in Muskingum County; both were hospitalized. ZMCHD began to quarantine individuals who were exposed to a confirmed case or had symptoms consistent with COVID-19. At first there was a slow and steady increase in cases. May came with several COVID-19 clusters and outbreaks. A marked decline in cases was seen in June. In June, the county reported its first death, an 81-year-old female who was recovering after a brief hospital stay. In July, the county reported a 5-fold increase in new cases from June. July, August, and September came with several outbreaks. The county reported 590 new cases in October, a 304% increase. The month of November continued to see the exponential growth in COVID-19 cases in Muskingum County. We reported 1,819 cases, an average of 431 cases per week, more than the entire number of cases reported during the first six months of the pandemic. We set a record for cases reported in a week during the final days of November and early December. During the week ending Dec. 5, there were 750 cases reported.

Communicable Disease Prevention & Control

**Muskingum County COVID-19 Cases by Month Ending
(March-December, 2020)**



Count of Reportable Conditions December 2020 ODRS			
Reportable Condition	December Total	YTD	5yr Average
Chlamydia Infection	21	381	394
COVID-19	2808	5734	-
Cryptosporidiosis	1	8	3
Gonococcal Infection	11	142	151
Hepatitis B – Chronic	1	13	25
Hepatitis C – Chronic	7	75	127
Lyme Disease	2	54	17
Salmonellosis	1	10	12
Streptococcus pneumoniae - invasive antibiotic resistance unknown or non-resistant	2	7	7
Yersiniosis	1	1	<1
Grand Total	2855		(2015-2019)

Environmental Health

Staff did its best to maintain essential services, while taking precautions to keep employees and the public safe. Many staff were assigned ICS roles in the Logistics Branch ensuring supply and transportation needs were met. We provided for the needs for those that were quarantined or isolated. We partnered with other local agencies like Christ's Table and Eastside Community Ministries to fill requests. Grocery shopping; delivering groceries, medications, soap, sanitizer, thermometers, to monitor symptoms and meals from Christ's Table to individuals in quarantine or isolation.



Staff has worked evenings, weekends and holidays. In August, our staff participated in the logistics of setting up multiple COVID-19 testing sites throughout the community for swab sampling. With the rollout of testing and the vaccine, staff setup the large scale testing event and vaccine clinics at the fairgrounds.

FOOD SAFETY INSPECTIONS & LICENSING

Fifteen mobile food operators received Person-in-Charge training in January and 29 food personnel received the training in March. In January, we provided guidance to schools for providing meals during the pandemic. April through August, the food service inspections took a back seat to COVID-19 related complaints. Multiple complaints were received each day that needed to be addressed and a lot of requests for guidance regarding reopening procedures. We provided a virtual training in July with 75 people. Completed 856 food inspections and issued licenses to 511 food service operations and retail food businesses.

SEWAGE TREATMENT SYSTEM INSPECTIONS

This program and inspections continued normally through the pandemic as new home builds and sewage systems continued. In April and May, we had an increase in sewage permits. Completed 451 inspections and issued 172 permits for household sewage systems.

PLUMBING INSPECTION & PERMITS

Conducted 786 plumbing inspections for the year. We served Muskingum, Coshocton, Guernsey, and Perry Counties.

BACKFLOW PREVENTION

Tested 2,679 backflow devices.

PRIVATE WATER SYSTEMS

We have placed extensions on permits when possible and have halted requesting inspections of public water hook ups. Water samples for new wells are still occurring to ensure the safety and proper construction.

Family & Community Health & Wellness

Staff in this Service Area assisted with ZMCHD's COVID-19 response. The four nurses helped with disease investigations, and along with the Home Visitors and Social Worker, helped with contact tracing and quarantining exposed persons. Administrative staff helped as well with mailings and other documentation needs. Due to the high risk nature for COVID-19 of the age groups served by the Community Wellness and Prevent Blindness Ohio programs, these activities were put on hold for 2020. Even with the impact of COVID-19 on our community, staff became proficient with mostly virtual connections with families and were able to deliver the following programs:

CAR SEAT SAFETY CHECKS

Staff provide education to families and ensure seats are installed correctly. Processed 60 applications, distributed 37 convertible seats, 11 booster seats, and completed 11 car seat safety checks.

CHILDREN WITH MEDICAL HANDICAPS

Worked with 604 children with special healthcare needs and their families to link them to needed services. Some of these cases were families reaching out for help, guidance, or advice that our nurses do their best to assist using their expertise even though these folks do not end up on the case load. Often in times of economic hardship, families need help and some of these calls this year were generated due to this unfortunate impact of COVID-19.

CRIBS FOR KIDS

This grant funded program from Ohio Department of Health enabled staff to provide safe sleep education and cribettes to 28 eligible families.

EARLY INTERVENTION

Provided service coordination to 155 families parenting children under the age of 3 with developmental delays. We enrolled 59 children, and exited 30 children to preschool special education. An additional 27 children reached their developmental milestones and no longer needed our services. This is the biggest success we can celebrate showing the importance of intervening early with kids who are showing developmental delays.

HELP ME GROW HOME VISITING

Served an average of 37 families each month, with the goal of empowering them to make positive parenting choices. We average 19 on our waiting list each month. The home visitors completed a total of 459 home visits. The visits changed to virtual once the Covid-19 numbers increased in our county. This included visits via Facetime, Google Meet, texting, and phone calls. The home visitors were able to maintain contact with all of their families, and we saw little turn over in our numbers throughout the year.



Family & Community Health & Wellness

LEAD POISONING PREVENTION PROGRAM

Managed 55 active childhood lead cases; 20 cases were closed during the year. Awarded grant funding of \$3485 for lead awareness education and promotional materials which were shared with 5 pediatric practices, community partners and sponsored 3 billboards.

SMART CHOICES STRONG FAMILIES

There were 23 women enrolled this year, not counting 20 second pregnancies that re-enrolled. This brings the number of women enrolled in this program since its beginning to 145. In 2020, there were 27 women discontinued from our program, 11 of which occurred in February when MVHC opened their MAT clinic in Cambridge and the clients were transferred to our counterpart in Guernsey County. We had 12 women graduate this program (stayed with us for a full 12 months postpartum) in 2020. We had 29 births; 20 mothers were able to take their babies home from the hospital, 9 were placed in foster care by CPS. Of the mothers able to take their babies home, 15 breastfed and 2 combination breast and formula fed. There was one prenatal overdose death. She was enrolled at her initial MAT appointment, but never followed up. We had to discontinue her after multiple attempts to make contact with no success. None of our mothers experienced a miscarriage; one mother opted to terminate the pregnancy. Fourteen of our mothers obtained a job and 9 obtained stable housing. Six women obtained full custody of their children from CPS.

SOCIAL WORKER

Received 177 referrals and provided support to families in need, including assisting those impacted by quarantine or isolation orders.

BRIDGES TO WELLNESS

A new program started in last quarter of 2020 utilizing Certified Community Health Workers and an RN, in connection with a nationally certified community pathways HUB, providing services along 21 specific focus areas. This program serves eligible individuals who have identified risks, including children, adults, pregnant women or with one or more chronic disease. We served 23 persons in 2020. Most of our referrals come directly from the Managed Care companies. Mid Ohio Mobility Solutions, a program under SEAT, is also active in this HUB. Together we are providing great outreach and referral services promoting healthy living for eligible Muskingum County residents.



Organization & Community Health Planning

ACCREDITATION UPDATE

ZMCHD began its accreditation journey in December 2018. In September 2019, a site visit was conducted by the Public Health Accreditation Board (PHAB). A site visit team reviewed all of our documentation and conducted on site interviews. This team completed a site visit report which was submitted to PHAB for review. PHAB reviewed our site visit report in March of 2020. During this review it was determined that we were not initially accredited. We were given several areas that needed improvement. Improvements will be made in these areas and new documentation will be submitted for review. Due to the pandemic, we have received an extension. Our deadline to complete the improvements and submit for accreditation is June 2022.



*Advancing
public health
performance*

COMMUNITY HEALTH IMPROVMENT PLAN UPDATE

The Community Health Improvement Plan will be extended through December 2021. The Healthier Muskingum County Network and one on one interviews were used to update progress towards the current goals and establish some new goals. Updates have been made to the network. An engagement survey was sent out to all members in October.



STAY SAFE OHIO PROTOCOL



STAY AT
HOME



Wear your
mask.



Keep interactions
short & stay apart.



Wash your
hands.



Work from
home.



Celebrate safe.
Celebrate small.



Don't eat or
drink with
anyone outside
your household.



Limit
travel.



Keep weddings
& funerals safe.



Enjoy safe
activities!

Engage with Us!

Tell us what we can do for you, what you think, what we're doing well, or how we can improve! There are many ways to get the conversation started:



"Like" us on Facebook!
www.facebook.com/ZMCHD



"Follow" us on Twitter!
www.twitter.com/ZMCHD



E-mail us at help@zmchd.org



Call us at (740) 454-9741.

Take our Customer Satisfaction Survey at <http://www.zmchd.org/customer-satisfaction/>



Public Health
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